



# Zed Lettings

Residential & Commercial Property Management

Many thanks for choosing Zed Lettings to manage your property for you – we hope we have a long and successful partnership with yourselves. Here at Zed Lettings we are continuously striving to improve our services to both Landlords AND Tenants, and would be grateful if you could take the time to complete our Feedback Questionnaire below, and return to us in the enclosed stamped, addressed envelope.

We take your comments – both good or bad – seriously, and use them to improve our future services – please be truthful and constructive wherever possible. You CAN return this anonymously if you would prefer, but if you would kindly sign it, then this will form part of our testimonials that we may use to promote ourselves via the website or other media.

THANK YOU – from the Zed Lettings Team!

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**How would you rate Zed Lettings' with regard to:**

Initial enquiries regarding our property management services: POOR / AVERAGE / GOOD / EXCELLENT

Advertising and marketing your property: POOR / AVERAGE / GOOD / EXCELLENT

Keeping you informed of your property's progress: POOR / AVERAGE / GOOD / EXCELLENT

How helpful did you find our staff: UNHELPFUL / INDIFFERENT / HELPFUL

**Do you have any other overall comments/feedback/constructive comments to make as to what we could improve on:**

*Provided an excellent service, had new tenants in within two weeks of previous tenants moving out.*

*A. Stewart*

Would you recommend Zed Lettings' property management services to others?

YES / NO

**THANK YOU FOR YOUR FEEDBACK!**



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