

Dear Sir/Madam.

Re, the attached.

All our dealings with Zed Lettings have been met with enthusiasm, efficiency and an extremely noticeable work ethic.

All your personnel have excellent interpersonal skills and work with alacrity. Such efforts are extremely satisfying and of great benefit to the customer.

Many thanks for your positivity and professionalism.

With every good wish.

  
.....

Mr. A.P.F. Chapman and Mr R.A. Carroll



# Zed Lettings

15/3/16

Many thanks for choosing Zed Lettings to undertake a **Tenant Find Only** service for your property - we hope you found our professional services to your satisfaction. Here at Zed Lettings we are continuously striving to improve our services to both Landlords AND Tenants, and would be grateful if you could take the time to complete our Feedback Questionnaire below, and return to us in the enclosed stamped, addressed envelope.

We take your comments – both good or bad – seriously, and use them to improve our future services – please be truthful and constructive wherever possible. You CAN return this anonymously if you prefer, but if you would kindly sign it, then this will form part of our testimonials that we may use to promote ourselves via the website or other media.

THANK YOU – from the Zed Lettings Team!

### How would you rate Zed Lettings with regard to:

- Initial enquiries regarding our property management services: POOR / AVERAGE / GOOD / **EXCELLENT**
- Advertising and marketing your property : POOR / AVERAGE / GOOD / **EXCELLENT**
- Keeping you informed of your property's progress: POOR / AVERAGE / GOOD / **EXCELLENT**
- How helpful did you find our staff: UNHELPFUL / INDIFFERENT / **VERY HELPFUL**
- Overall rating of our services: POOR / AVERAGE / GOOD / **EXCELLENT**

Do you have any other overall comments/feedback/constructive comments to make as to what we could improve on:

Name:

And Finally, would you recommend Zed Lettings' property management services to others?

**YES** / NO  
**DEFINITELY!**

**THANK YOU FOR YOUR FEEDBACK!**