



# Zed Lettings

Residential & Commercial Property Management

Many thanks for choosing Zed Lettings to manage your property for you – we hope we have a long and successful partnership with yourselves. Here at Zed Lettings we are continuously striving to improve our services to both Landlords AND Tenants, and would be grateful if you could take the time to complete our Feedback Questionnaire below, and return to us in the enclosed stamped, addressed envelope.

We take your comments – both good or bad – seriously, and use them to improve our future services – please be truthful and constructive wherever possible. You CAN return this anonymously if you would prefer, but if you would kindly sign it, then this will form part of our testimonials that we may use to promote ourselves via the website or other media.

THANK YOU – from the Zed Lettings Team!

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### How would you rate Zed Lettings' with regard to:

Initial enquiries regarding our property management services: POOR / AVERAGE / GOOD / **EXCELLENT**

Advertising and marketing your property: POOR / AVERAGE / GOOD / **EXCELLENT**

Keeping you informed of your property's progress: POOR / AVERAGE / GOOD / **EXCELLENT**

How helpful did you find our staff: UNHELPFUL / INDIFFERENT / **HELPFUL**

### Do you have any other overall comments/feedback/constructive comments to make as to what we could improve on:

I would have no hesitation in recommending Zed Lettings to anyone. They took several properties on my behalf, which were, to be honest in a very poor administrative state. The people at Z were fantastic, they sorted out everything very quickly with minimum fuss but maximum efficiency. The tenants they have found for me are very acceptable and I now have

Would you recommend Zed Lettings' property management services to others?

**YES** / NO

**THANK YOU FOR YOUR FEEDBACK!**

total peace of mind