



Zed Lettings

Many thanks for choosing Zed Lettings to undertake a **Tenant Find Only** service for your property – we hope you found our professional services to your satisfaction. We are continuously striving to improve our services to both Landlords AND Tenants, and would be grateful if you could take the time to complete our Feedback Questionnaire below, and return to us in the enclosed stamped, addressed envelope.

We take your comments – both good or bad – seriously, and use them to improve our future services – please be truthful and constructive wherever possible. You CAN return this anonymously if you prefer, but if you would kindly sign it, then this will form part of our testimonials that we may use to promote ourselves via the website or other media.

THANK YOU – from the Zed Lettings Team!

How would you rate Zed Lettings with regard to:

Initial enquiries regarding our property management services:	POOR / AVERAGE / GOOD / <u>EXCELLENT</u>
Advertising and marketing your property :	POOR / AVERAGE / GOOD / <u>EXCELLENT</u>
Keeping you informed of your property's progress:	POOR / AVERAGE / GOOD / <u>EXCELLENT</u>
How helpful did you find our staff:	POOR / AVERAGE / GOOD / <u>EXCELLENT</u>
Overall rating of our services:	POOR / AVERAGE / GOOD / <u>EXCELLENT</u>

Do you have any other overall comments/feedback/constructive comments to make as to what we could improve on:

We were very happy with the service we received with regards to 27 Hills Close. Tim was extremely helpful and professional & it was a stress free transition. Thank you once again, we will definitely be using you again!!

Regards
Sharon & Andrew

And Finally, would you recommend Zed Lettings' property management services to others?

YES / NO
Absolutely

THANK YOU FOR YOUR FEEDBACK!