



Zed Lettings

Many thanks for choosing Zed Lettings to manage your property for you - we hope we have a long and successful partnership with yourselves. Here at Zed Lettings we are continuously striving to improve our services to both Landlords AND Tenants, and would be grateful if you could take the time to complete our Feedback Questionnaire below, and return to us in the enclosed stamped, addressed envelope.

We take your comments – both good or bad – seriously, and use them to improve our future services – please be truthful and constructive wherever possible. You CAN return this anonymously if you prefer, but if you would kindly sign it, then this will form part of our testimonials that we may use to promote ourselves via the website or other media.

THANK YOU – from the Zed Lettings Team!

How would you rate Zed Lettings with regard to:

Initial enquiries regarding our property management services:	POOR / AVERAGE / GOOD / EXCELLENT
Advertising and marketing your property :	POOR / AVERAGE / GOOD / EXCELLENT
Keeping you informed of your property's progress:	POOR / AVERAGE / GOOD / EXCELLENT
How helpful did you find our staff:	UNHELPFUL / INDIFFERENT / HELPFUL
Overall rating of our services:	POOR / AVERAGE / GOOD / EXCELLENT

Do you have any other overall comments/feedback/constructive comments to make as to what we could improve on:

We have let property before and on those occasions have sought the services of other letting agents. Our legacy experience has generally been one that I could best describe as being indifferent. However, the service received from Zed Lettings thus far has been to a very high standard. All engagement between Zed Lettings and us has been very timely and highly informative. In addition, it is important to stress that the service from Deb Taylor has been highly professional and very personable: it is very clear that Deb is a motivated to help her clients and in doing so she also goes above and beyond without a moment's hesitation. Thank you.

Name:

And Finally, would you recommend Zed Lettings' property management services to others? YES / ~~NO~~

THANK YOU FOR YOUR FEEDBACK!