



# Zed Lettings

Many thanks for choosing Zed Lettings to manage your property for you - we hope we have a long and successful partnership with yourselves. Here at Zed Lettings we are continuously striving to improve our services to both Landlords AND Tenants, and would be grateful if you could take the time to complete our Feedback Questionnaire below, and return to us in the enclosed stamped, addressed envelope.

We take your comments - both good or bad - seriously, and use them to improve our future services - please be truthful and constructive wherever possible. You CAN return this anonymously if you prefer, but if you would kindly sign it, then this will form part of our testimonials that we may use to promote ourselves via the website or other media.

THANK YOU - from the Zed Lettings Team!

## How would you rate Zed Lettings with regard to:

Initial enquiries regarding our property management services: POOR / AVERAGE / GOOD / EXCELLENT

Advertising and marketing your property : POOR / AVERAGE / GOOD / EXCELLENT

Keeping you informed of your property's progress: POOR / AVERAGE / GOOD / EXCELLENT

How helpful did you find our staff: UNHELPFUL / INDIFFERENT / HELPFUL

Overall rating of our services: POOR / AVERAGE / GOOD / EXCELLENT

Do you have any other overall comments/feedback/constructive comments to make as to what we could improve on:

*Rated good only*

*because property let*

*so quickly so didn't need intensive marketing!*

*At last; an ethical Lettings Company!*

*A fair and honest service to both landlord and tenant.*

*Great staff and great prices. I would recommend Zed Lettings without hesitation to other landlords.*

*With thanks for all your help.*

Name:

*Adele Humphreys*

And Finally, would you recommend Zed Lettings' property management services to others? YES / NO

*YES*

THANK YOU FOR YOUR FEEDBACK!